



**STEEL
INDUSTRIES
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Quality System Survey Assessment

This Quality System Survey Assessment is to provide you with the most frequently asked questions our customers inquire about in their mail-in surveys. This document is being made available in an effort to provide information to you for customer surveys.

Quality System Description

Steel Industries Inc. current quality system is based on ISO 9001:2000. The Quality System Manual is dated April 25, 2005

Steel Industries is registered to ISO 9001:2000 with DNV
CERT-06266-2006-AQ-HOU-RAB

Steel Industries Inc. is a full service forging facility that Forges, Ring Rolls, Heat Treats and Machines to a variety of customer requirements. The heat treat facilities are compliant with AMS-H-6875 and AMS 2750. The machine shop is a full service facility that can rough machine or supply the part machined to the customers desired rough configuration. Steel Industries maintains an Approved Vendors List to ensure that pertinent materials and services are acquired only from approved sources.

Common Quality Audit Questions

Steel Industries Inc. does:

Periodically review its quality policy and reports the findings to upper management.

Give sufficient authority to the quality group to effectively discharge their duties.

CUSTOM FORGINGS • SEAMLESS ROLLED RINGS • BAR PRODUCTS

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12600 Beech Daly Road, Redford Township, MI 48239 – 2455 • (313) 535-8505 • Fax (313) 534-2165 • (877) 783-3599 (STEEL99)

Web Site • www.steelindustriesinc.com • E Mail • info@steelindustriesinc.com



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Perform periodic internal audits to verify the effectiveness of its internal policies, work instructions, and corrective actions.

Ensure the use of proper drawings and revisions for each order as appropriate.

Have a system in place to ensure that changes to orders in process are addressed in a timely manner.

Periodically audits its vendors of materials and services.

Maintains all records of production, testing, inspection, and calibration for a period of seven years or as required per customer instructions. When specified through the P.O., Steel Industries Inc. also makes allowance for its customers to perform on site audits of our facilities and those of our vendors to verify work performed on the product.

Perform receiving inspection on all incoming raw materials to ensure conformance to purchase order requirements.

Maintain identity of all forgings throughout the manufacturing process and has a shop order that insures in process inspection of all manufacturing sequences are complete before the product is released for the next operation.

Maintain a non-conformance and corrective action program to prevent the shipment of defective product and to eliminate the reasons that cause process errors.

Provide for all testing and inspection checkpoints on the manufacturing routing and specifies what acceptance criteria are for each operation.

All product is 100 % dimensionally inspected or as required by other customer instructions.

Ensure that all drawings and inspection information are available to the appropriate inspectors.

Calibrate all inspection and testing equipment that is used to verify product to meet the requirements of the customer and is traceable to NIST.

Verify subcontracted testing and calibration sources.

Have a customer supplied materials procedure and notifies the customer on any non conformances with their materials.

Provide for the appropriate training of its employee's as required by the complexity of the job being performed.

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If this survey assessment has not addressed all of your survey needs, please call, fax, or e-mail to the attention of the Quality department at:

Steel Industries Inc.
12600 Beech Daly Road
Redford Township, MI 48239-2455
Toll Free (US & CAN) 877-783-3599
International 313-535-8505
Fax 313-534-2165
See contact information below.

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